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**Data 24-7 package Installation Guide**

Revision History

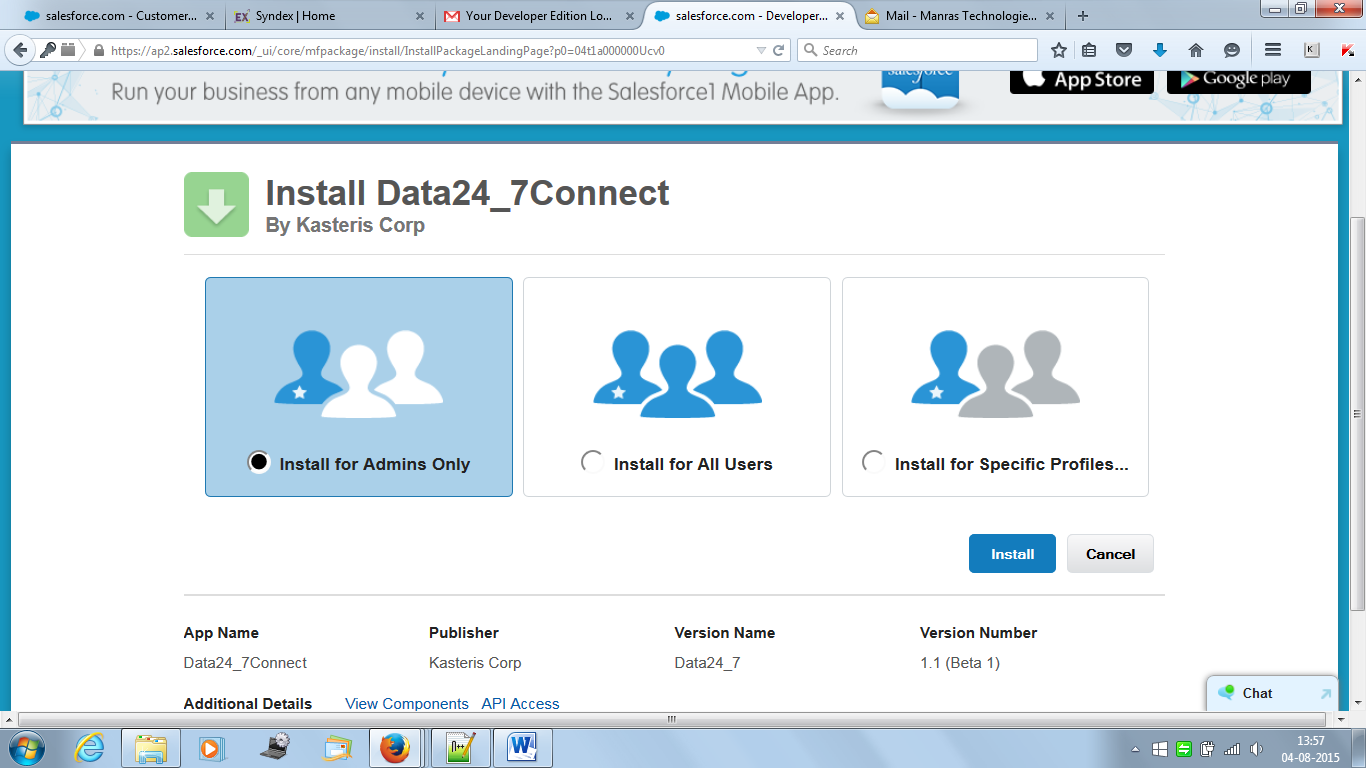
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| --- | --- | --- |
| **Author** | **Revision Number** | **Date** |
| Saurabh Gupta | 1.0 | 2015-08-14 |
|  |  |  |

**STEP -1 Installing Package**

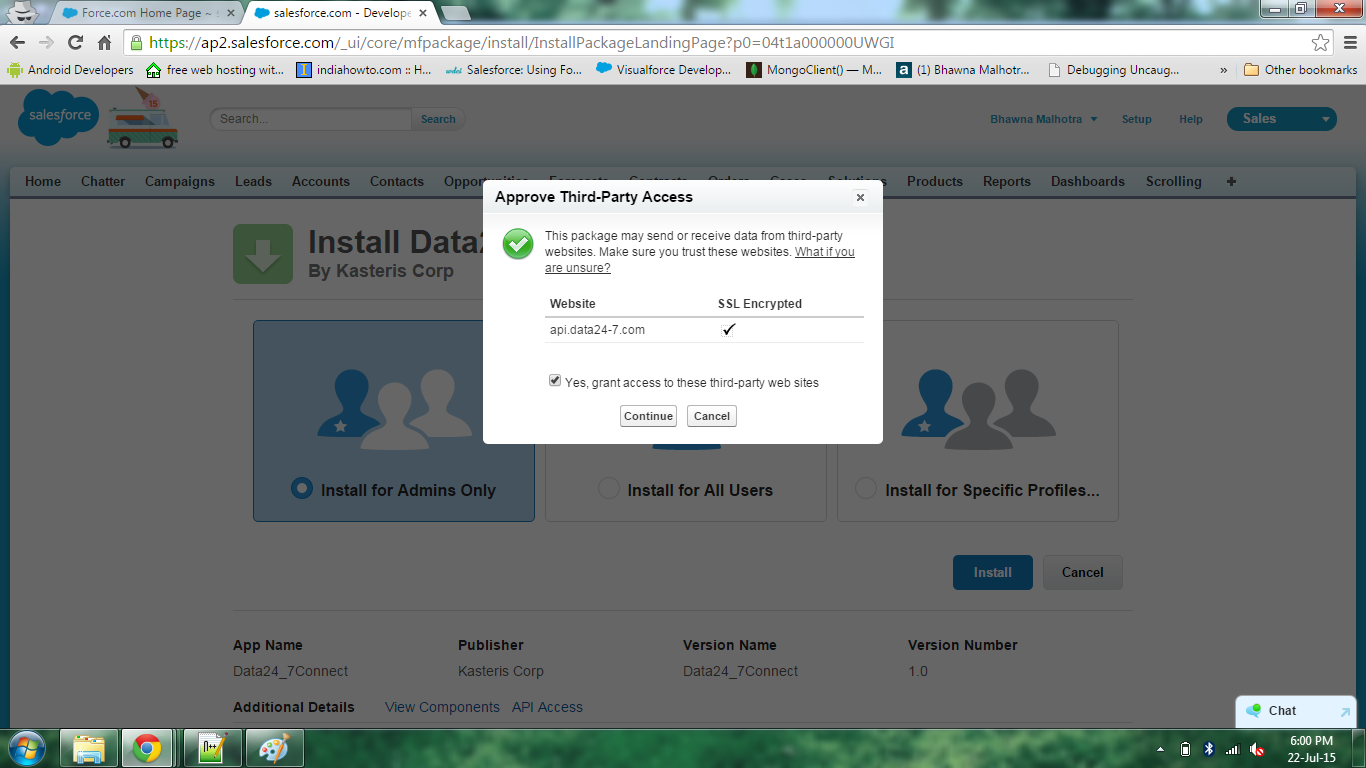
* Login to salesforce account.
* Install the package from the url below. (<https://login.salesforce.com/packaging/installPackage.apexp?p0=04t1a000000VKqt>)

in browser and press enter.

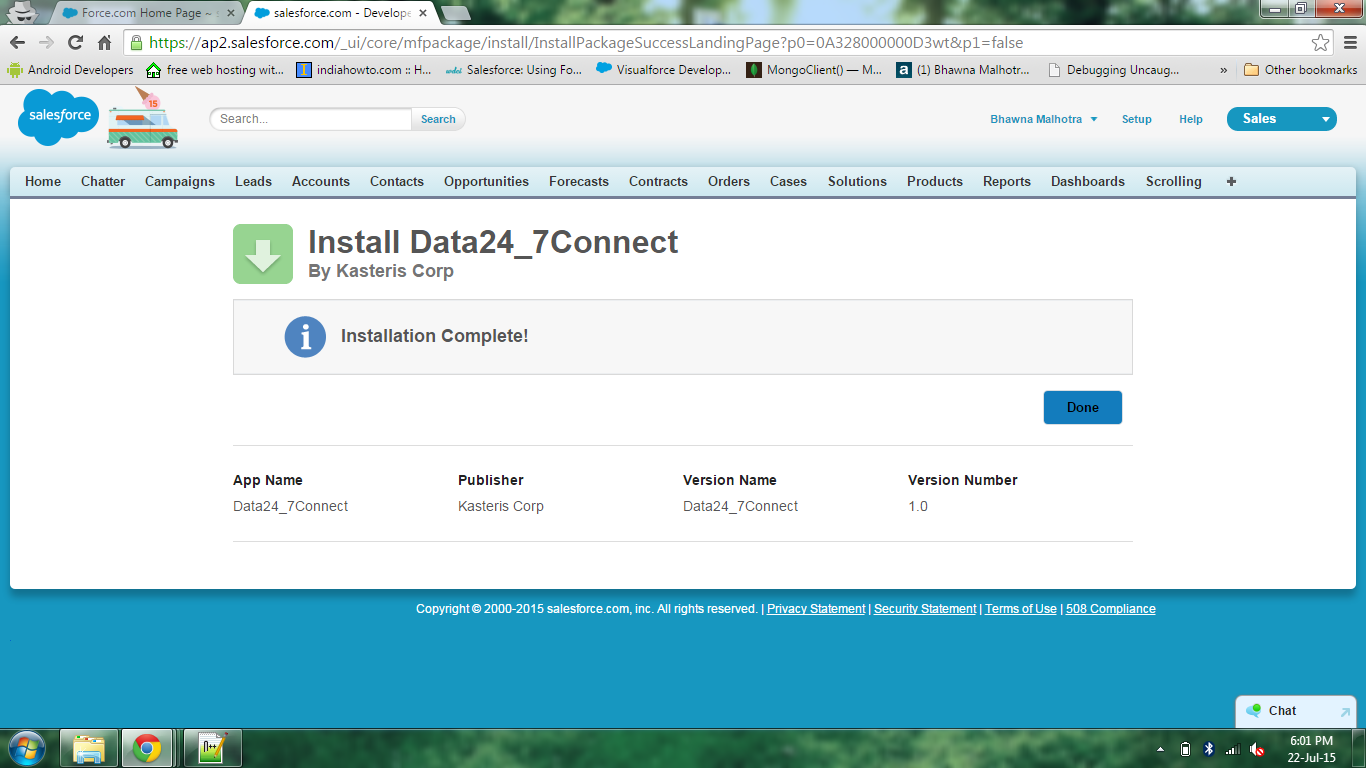
* Follow the instructions given on screen and click **Install** button.



* Select ‘Install for Admins Only’(as per requirement).
* Click Install button.



* Select ‘Yes Grant Access to these third party web sites’.
* Click Continue button.
* Then click Done then installation is complete.



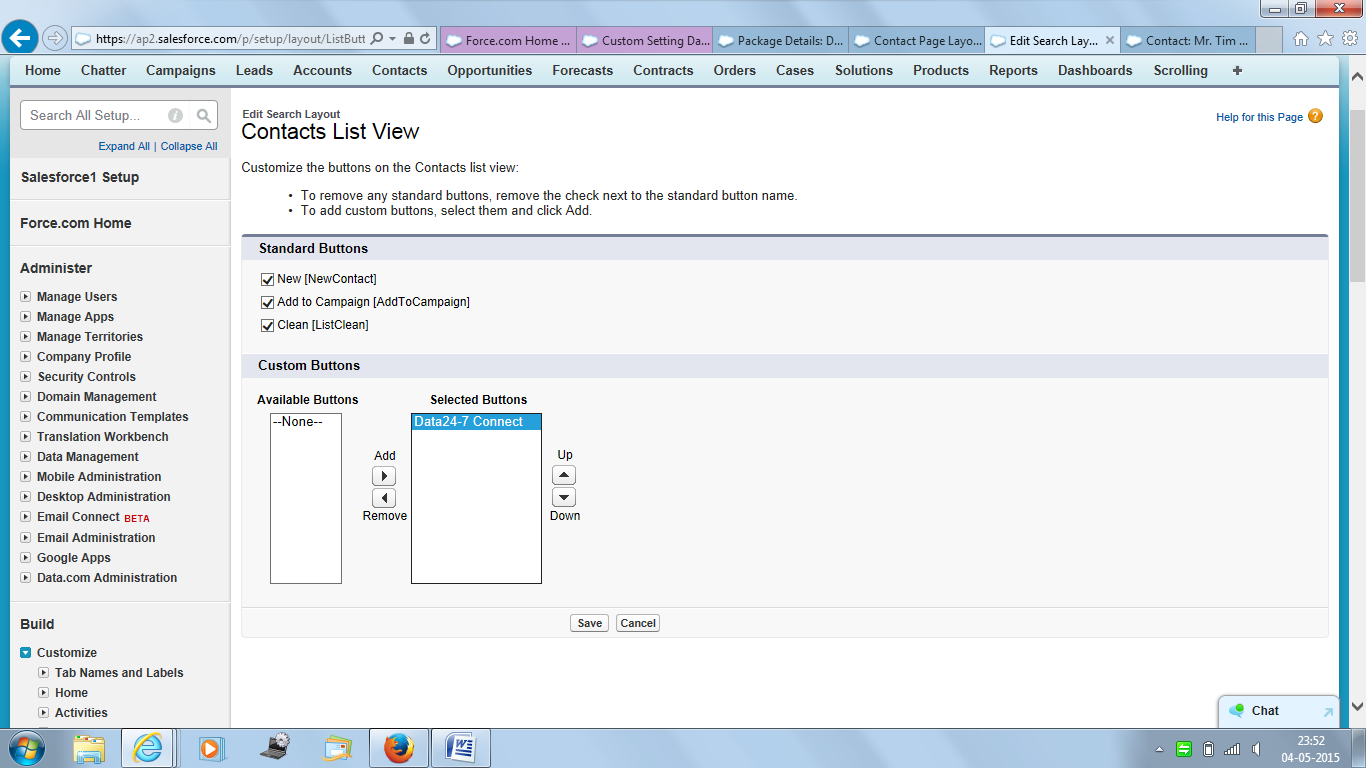
* Now Package is Installed.

**Data 24/7 Setup for Contacts**

**STEP-2 Editing Page Layouts**

* Setup->Build->Customize->Contacts->Search Layouts

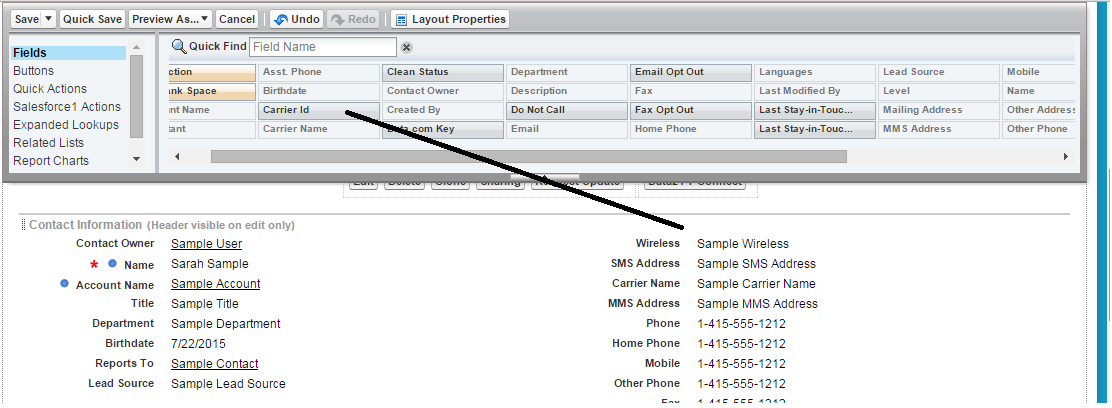
1. Edit (Contacts List View)
2. Add Data24-7 Connect from Available Buttons to Selected Buttons.



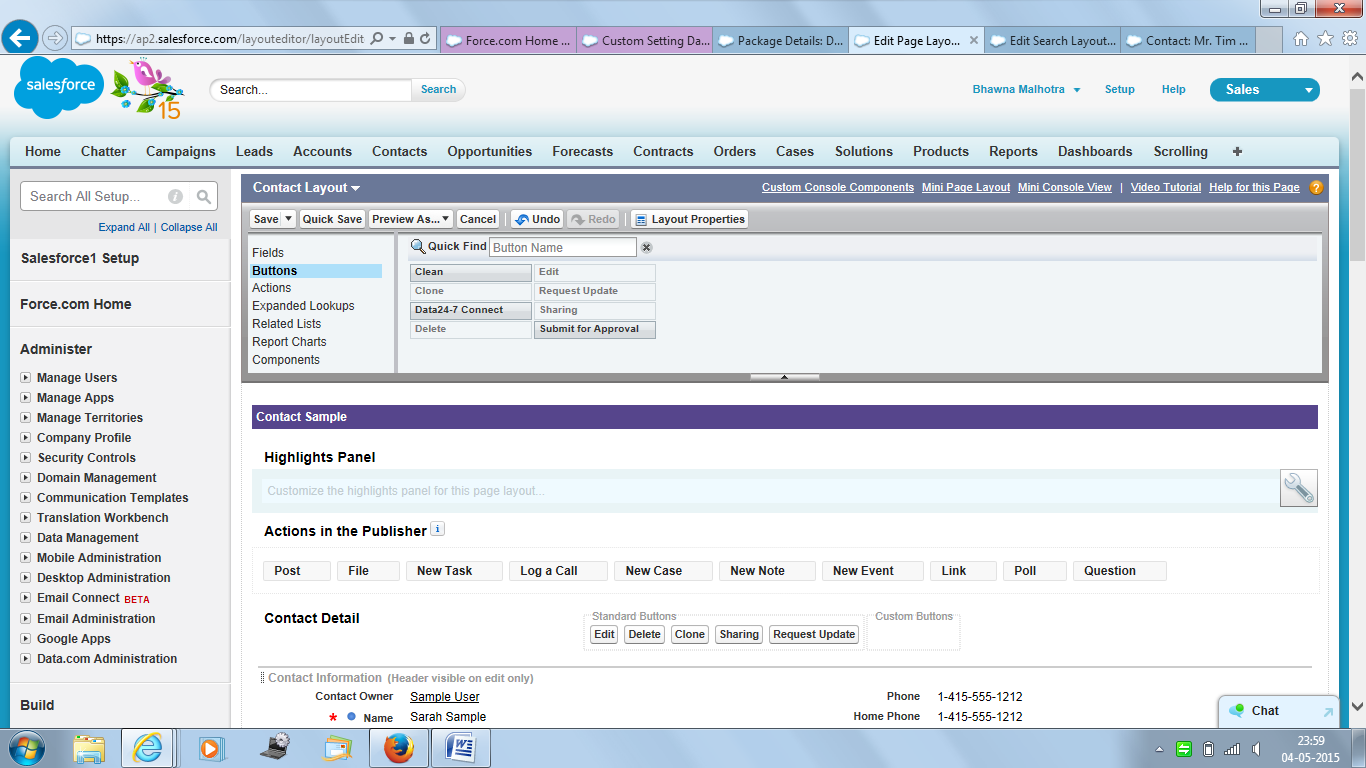
Add Data24-7 Connect

Save

* Setup->Build->Customize->Contacts->Page Layouts
  + ->Click Edit(Contact Layout)
* Select Fields
* Add Carrier Id, Carrier name ,Wireless , MMS Address ,SMS Address to Contact Information Section.



* Select Buttons
* Add Data24-7 Connect button to Custom Buttons of Contact Detail Page.
* Click Save



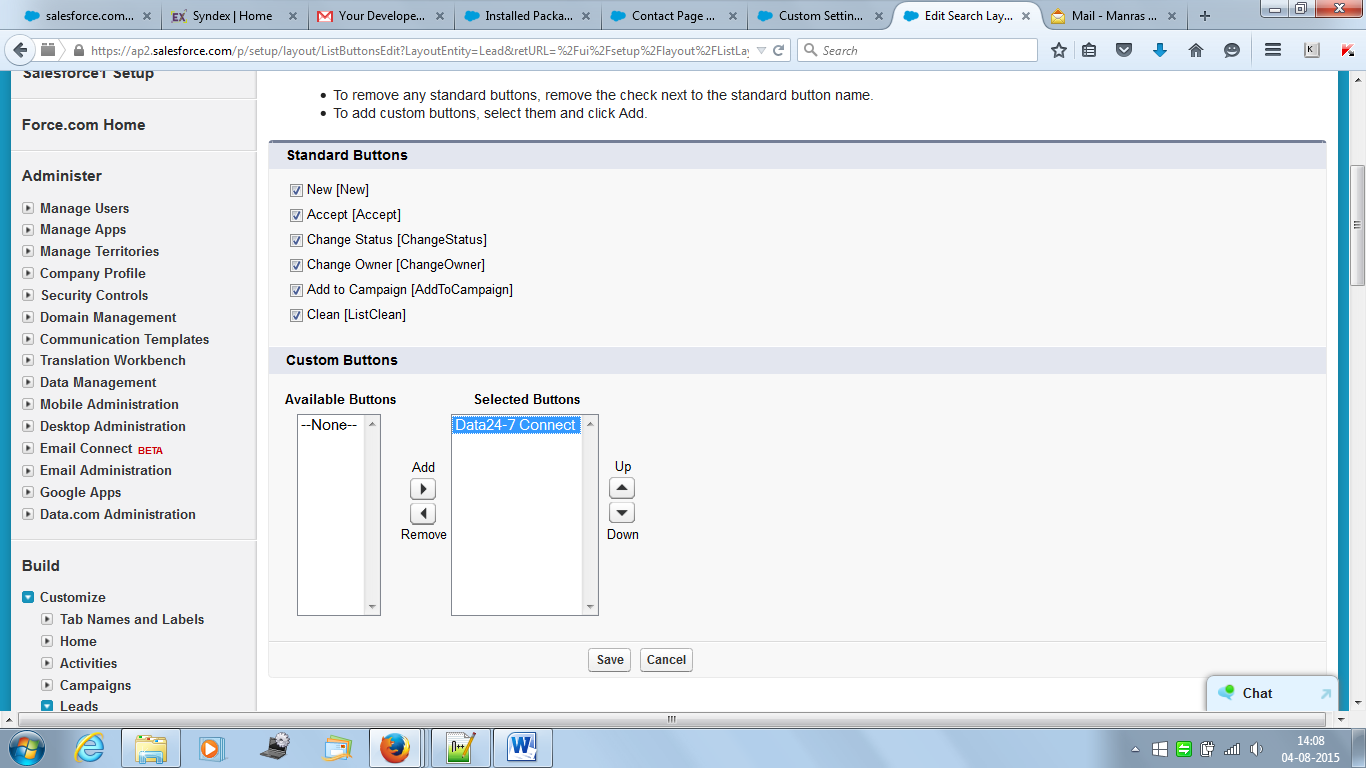
Add Data24-7 Connect Button

**Data 24/7 Setup for Leads**

**STEP-2 Editing Page Layouts**

* Setup->Build->Customize->Leads->Search Layouts

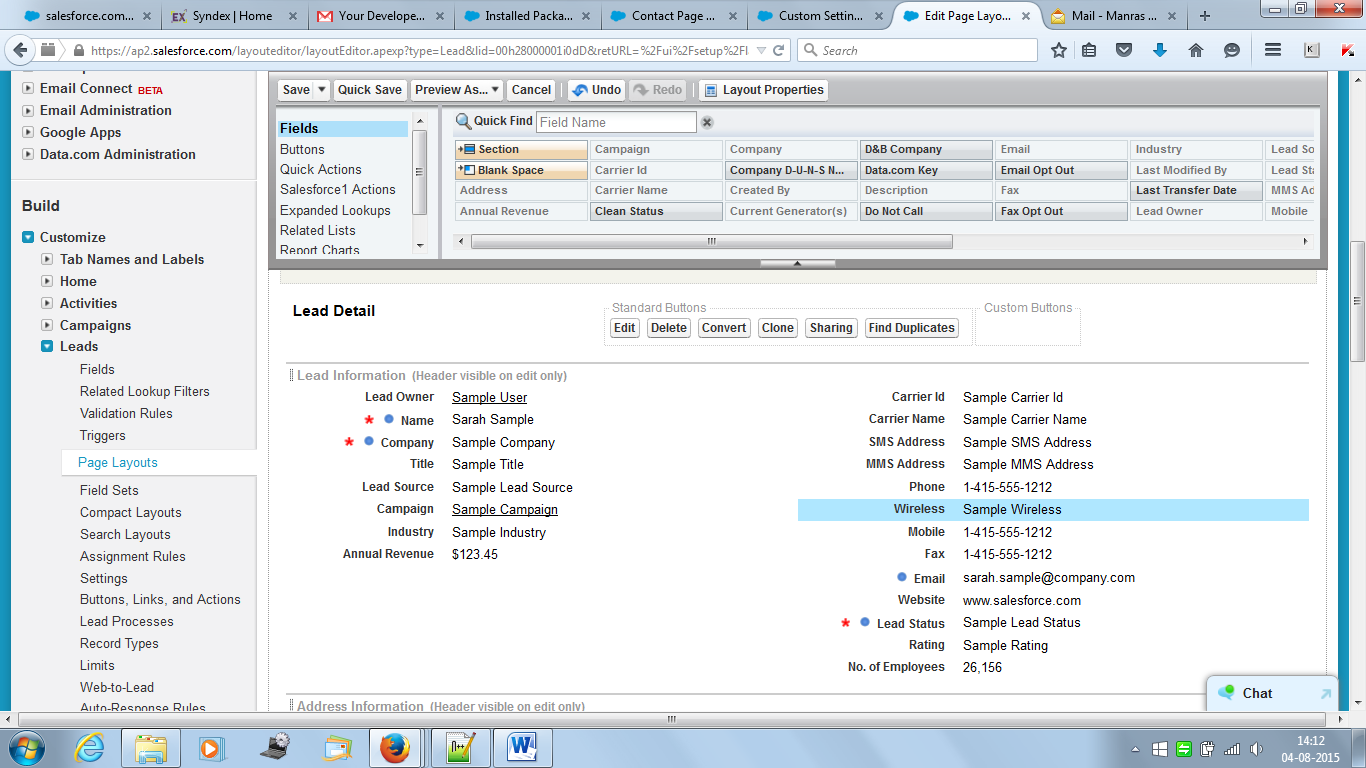
1. Edit (Leads List View)
2. Add Data24-7 Connect from Available Buttons to Selected Buttons.



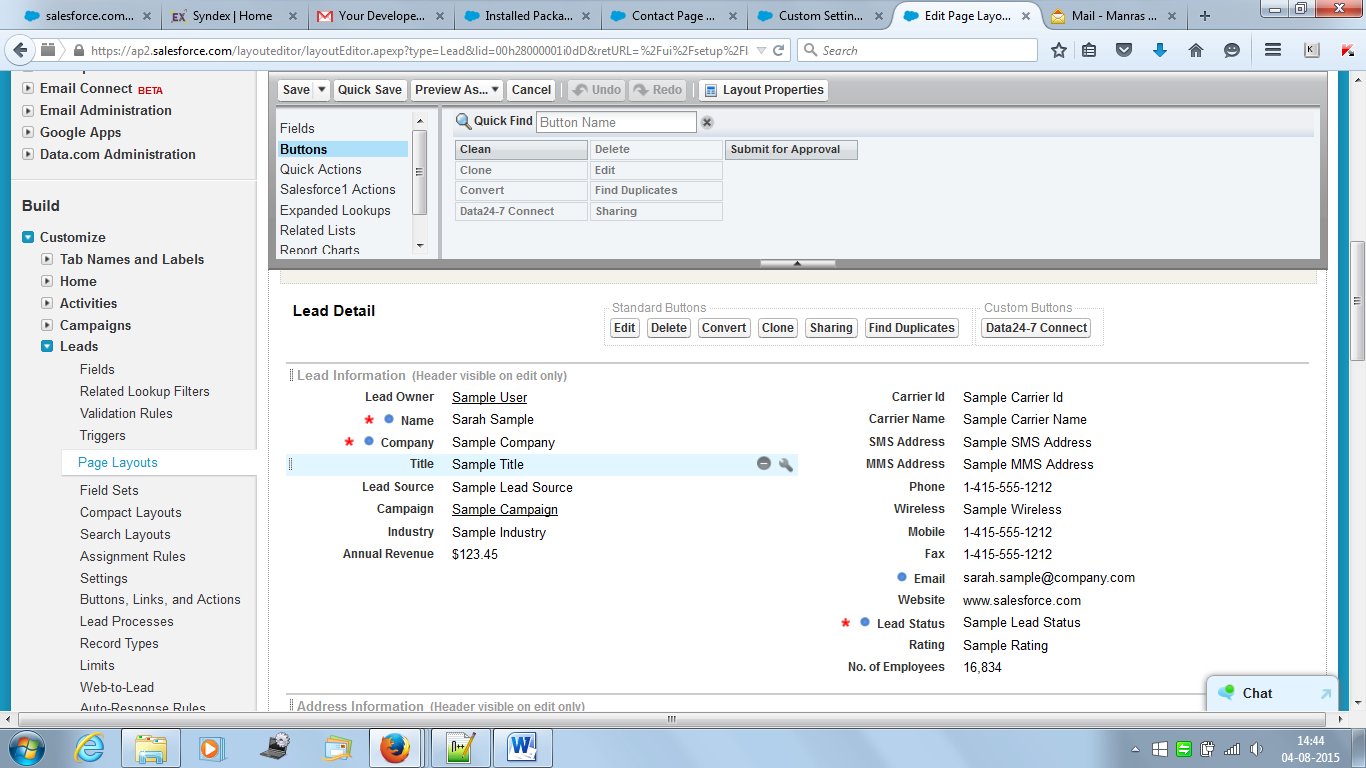
Save

Add Data24-7 Connect

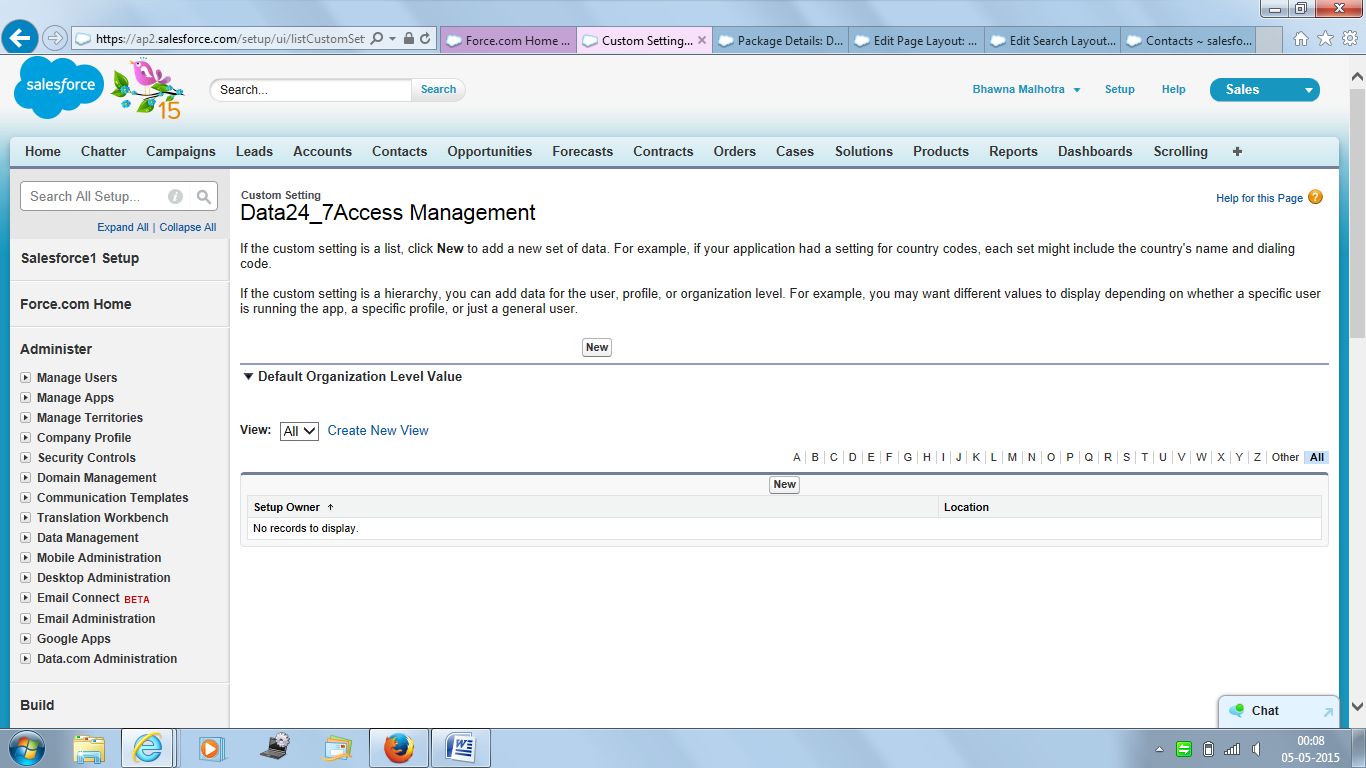
* Setup->Build->Customize->Leads->Page Layouts
  + ->Click Edit(Lead Layout)
* Select Fields
* Add Carrier Id, Carrier name ,Wireless , MMS Address ,SMS Address to Lead Information Section.



* Select Buttons
* Add Data24-7 Connect button to Custom Buttons of Lead Detail Page.
* Click Save

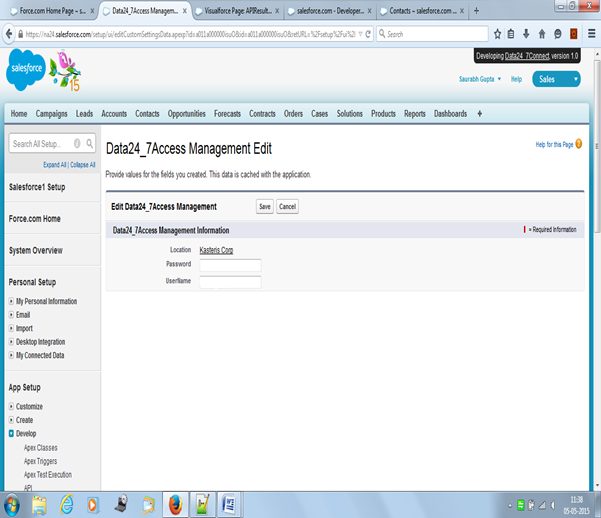


* Setup->Develop->Custom Settings->Manage
* Click New button.



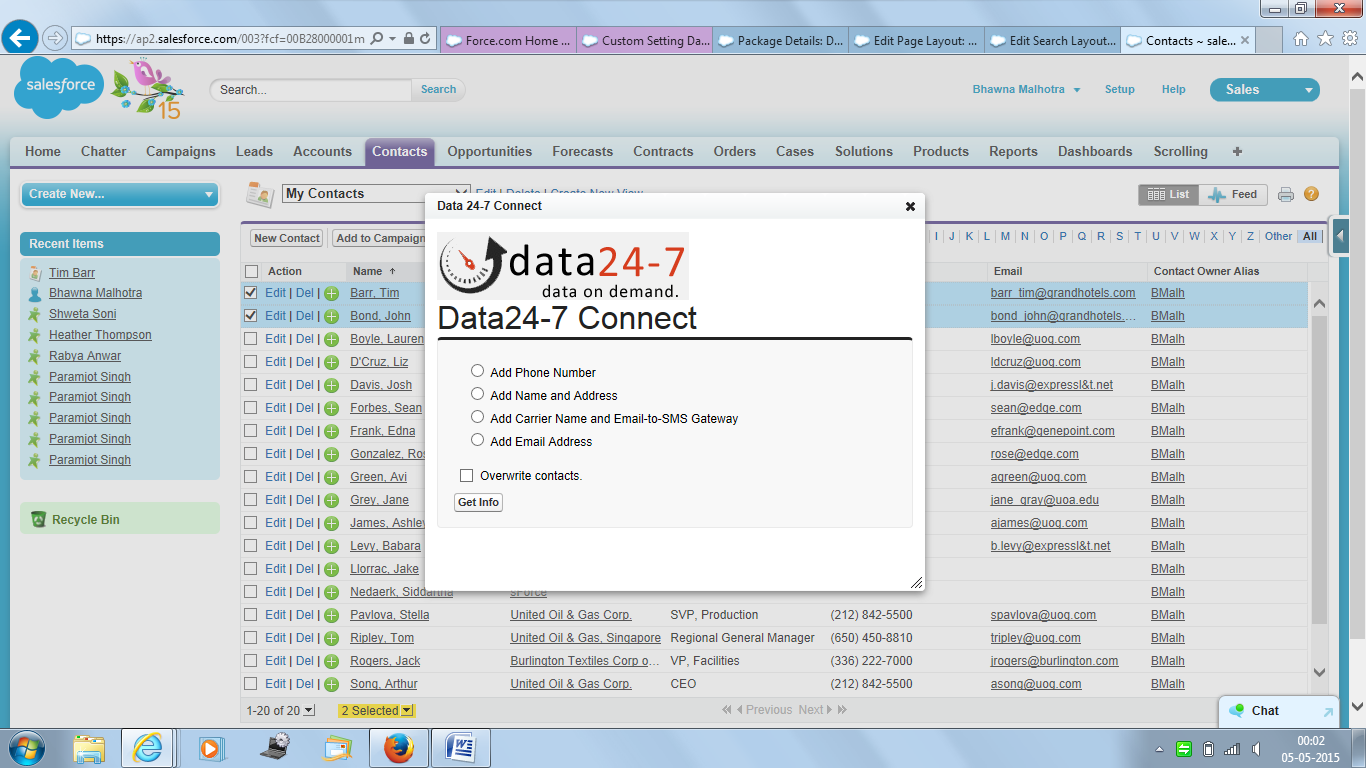
Click New

* Enter UserName and Password for the API.
* Click Save Button.



Enter UserName and Password

* If above step (Data24\_7Access Management Custom Settings) not performed than error occurs “Please contact your System Administrator to enter the necessary Data24\_7AccessManagement Custom Setting values.” When you click Get Info button.
* Go to List View of Contact and select contacts.
* Click on Data24\_7 Connect and a popUp is opened.
* Select a radio button than click Get Info button.



Click Get Info